AUGMENTIFY

Augmentify Partner Program Terms

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These terms set the rules for every Augmentify partner: what each level includes, how fees are paid, how branding works and what happens when a partnership ends.

The parties are Technovate N.V. ("Technovate", "we"), which runs Augmentify, and the business accepted into the partner program ("Partner", "you"). By ticking the box on the partner application, signing in to the partner portal, or paying a partner invoice, you agree to these terms.

1. Definitions

- **Augmentify**: the augmented reality platform, apps, viewer and hosting provided by Technovate.
- **Client**: a business that uses Augmentify through you, or that you referred to us.
- **Active client**: a client with status active and at least one live AR experience.
- **Partner portal**: your own branded dashboard where resellers manage their clients.
- **Membership year**: 12 months starting on the date your yearly fee is received.
- **List price**: the Augmentify package and add-on prices published on augmentify.sr.
- All amounts are in US dollars (USD) and exclude 10% tax, which is added on invoices.

2. Partner levels and membership

You join at one of four levels. Referral is free; Silver, Gold and Platinum are reseller levels with a yearly membership fee.

	Referral	Silver	Gold	Platinum
Yearly fee (USD, excl. tax)	Free	490	1,490	2,990
Who sells to and bills the client	Augmentify	You	You	You
What you earn	15% of client payments for 12 months	30% off packages, 20% off add-ons	35% off packages, 25% off add-ons	40% off packages, 30% off add-ons
Clients in your portal	No portal	Up to 10	Up to 30	Unlimited
Branding	Augmentify	Your brand and domain, small "powered by Augmentify"	Fully your brand and domain	Fully your brand and domain
Training	Online guide	1 person	3 people	Whole team
Support	Standard	Priority	Priority + monthly check-in	Dedicated account manager

1. The membership runs for one membership year and renews for another year when the next yearly fee is paid.
2. Discounts apply to list prices of packages and add-ons. Custom work, 3D Walkthrough and quotes on request are priced separately.
3. The client maximum is enforced in the portal; to add more clients, move up a level.

4. Partner discounts do not combine with other offers, such as the founding partner discount.
5. We may update the level benefits and list prices with 30 days' notice; changes to your fee and discounts apply from your next membership year.

3. Applying and getting access

1. You apply at augmentify.sr/partners and choose a level.
2. Technovate reviews each application and may accept or decline it without giving a reason.
3. When accepted, you receive an invoice for the yearly fee (reseller levels).
4. Your partner portal opens only after the yearly fee is received in full.
5. You sign the partner agreement where Technovate asks for one; these terms apply until then and alongside it.

4. Fees, payment and suspension

1. The yearly membership fee is paid up front by wire transfer.
2. For each client, you pay Technovate the list price minus your partner discount, every month by wire transfer, whatever your client pays you and whether or not your client has paid you.
3. Monthly client fees are invoiced at the start of each month and are due by the 10th.
4. 10% tax is added to every invoice.
5. If your yearly fee is not renewed, your portal stays open for a grace period of 14 days. We send a reminder 7 days before it closes.
6. If an invoice is unpaid after the grace period, we may suspend your account (status "Suspended (unpaid)"): the partner portal locks, and we may also take your clients' experiences offline until payment is received.
7. Paid fees are not refunded, including when a partnership ends early.

5. Referral commission

1. A referral partner earns 15% of what a referred client pays Augmentify, excluding tax, for the first 12 months from the client's start date.
2. A client counts as referred only when we have registered you as its referrer before the client signs up.
3. Commission is earned only on payments we have actually received.
4. Commission is paid out quarterly by wire transfer, within 30 days after the end of each quarter.
5. Refunded or unpaid client fees earn no commission, and commission already paid on them may be deducted from the next payout.

6. Your responsibilities as a reseller

1. You own the relationship with your clients: you sell to them, set your own prices, invoice them and collect their payments.
2. You give your clients first-line support. We support you, and we may contact a client directly when needed to keep the service running safely.
3. You make sure your clients use Augmentify lawfully and do not upload content that is illegal, infringes the rights of others, or is harmful, misleading or offensive.
4. You keep partner portal logins private and are responsible for everything done under them.
5. You do not make promises about Augmentify that go beyond what we offer, and you do not resell Augmentify outside the partner portal.

6. You give us accurate client details so we can host their experiences and comply with the law.

7. Branding and white-label

1. Silver partners present Augmentify under their own brand and domain, with a small "powered by Augmentify" shown in the viewer, portals and emails. It may not be removed or hidden.
2. Gold and Platinum partners may present Augmentify fully under their own brand and domain.
3. You may use the Augmentify name and logo only to promote the partnership, following our brand guidelines, and only while you are a partner.
4. You do not name the third-party technology providers behind Augmentify in your sales material; use our product names, such as "3D Walkthrough".
5. You may not register domains, social accounts or trademarks containing "Augmentify".
6. You confirm you have the right to use the logos, colours and domains you load into your portal.

8. Moving up, revenue tracking and awards

1. A Silver partner with 10 active clients moves up to Gold for the next membership year at the Silver fee. A Gold partner with 30 active clients moves up to Platinum at the Gold fee.
2. The move-up applies when the next yearly fee is paid. In later years the normal fee of the new level applies, unless you still meet the threshold.
3. We track the yearly client revenue sold through you, excluding tax, using the prices you set in the portal (or list prices where none are set).
4. Revenue counts toward the 10K, 50K and 100K Clubs and the yearly Partner Awards. Award decisions are made by Technovate and are final.

9. What we provide

1. The Augmentify platform, hosting, updates and the Augmentify app, run by us.
2. Training and support as listed for your level in section 2.
3. Sales material and a demo account to show clients.
4. We aim to keep the platform available at all times but do not guarantee uninterrupted service. We announce planned maintenance in advance where we can.
5. We may change, add or remove features to improve the platform, without reducing the core of what your level includes during a paid membership year.

10. Data and confidentiality

1. Your clients' content belongs to your clients. We host it only to provide Augmentify, as described in the Augmentify Privacy Policy and Terms of Use.
2. Clients are responsible for keeping their own copies of their content; we do not keep version history of uploaded files.
3. You and we keep each other's non-public information confidential, including prices, client lists and sales material, during the partnership and for 2 years after it ends.
4. You inform your clients that their data is processed by Augmentify, and you only give us personal data you are allowed to share.

11. Liability

1. Augmentify is provided as is. We are not liable for indirect or consequential loss, such as lost profits, lost clients or lost data.
2. Our total liability to you in any membership year is limited to the fees you paid us in that year.
3. You are responsible for claims from your clients about your own services, prices and promises, and for content your clients publish.
4. Nothing in these terms limits liability that cannot be limited by law.

12. Ending the partnership

1. Either side may end the partnership with 30 days' written notice. You may also simply not renew at the end of a membership year.
2. Technovate may end or suspend the partnership immediately if you seriously breach these terms, do not pay after a reminder, or harm the Augmentify brand or its clients.
3. When a partnership ends, the partner portal closes. Your clients may continue directly with Augmentify at list price, so their experiences stay live. We contact them only to arrange that continuation.
4. Fees already paid are not refunded. Amounts you owe up to the end date remain payable, and referral commission earned up to the end date is still paid out.
5. Sections 4, 10 and 11 continue to apply after the partnership ends.

13. Changes, law and contact

1. We may update these terms. We announce changes at least 30 days in advance by email and in the partner portal, where you accept the new version. If you do not accept, you may end the partnership before the change takes effect.
2. These terms are governed by the laws of Suriname. Disputes go to the competent court in Paramaribo.
3. Contact: hello@augmentify.sr · WhatsApp +597 862 8565 · augmentify.sr

Augmentify is a service of Technovate N.V.

Signed for the partner

Optional: sign and return this page when it comes with your invoice. Accepting online on the application or in the partner portal is enough.

Company: _____ Name: _____

Date: _____ Signature: _____